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Warranty

Thank you for your interest in the products and services of Brite Blinds Ltd.

This Limited Warranty applies to physical goods, and only for physical goods, purchased from Brite Blinds Ltd (the "Physical Goods").

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, Brite Blinds Ltd will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

What will we do to correct problems?

Brite Blinds Ltd will either repair or replace the Product at no charge, using new or refurbished replacement parts within the standard warranty period.

How long does the coverage last?

The Warranty Period for Physical Goods purchased from Brite Blinds Ltd is detailed below. The warranty period starts from the date of fitting unless specified below.

A replacement Physical Good or part assumes the remaining warranty of the original Physical Good.

Product	Parts Warranty	Labour warranty
Blinds	12 months	12 months
Shutters	3 years for parts	12 months
Somfy Motors*, (including curtain motors)	5 years for parts	12 months
Markilux Awnings	5 years for parts	12 months
Custom Awning Brackets	12 months	12 months
Skylight blinds*, (SHY and UMBRA)	5 years for parts	12 months

Please note that there will be a labour charge for any repair work completed after the first 12 months.

What does this limited warranty not cover?

This Limited Warranty does not cover any problem that is caused by:

- conditions, malfunctions or damage not resulting from defects in material or workmanship
- labour cost after the first 12 months of cover

What do you have to do?

To obtain warranty service, you must first contact us to determine the problem and the most appropriate solution for you.

^{*} batteries are not covered by the 5 year warranty