

Terms & Conditions

Quotations

Quotations are valid for 30 days unless stated otherwise.

Fitting

Fitting will normally take place within 15 working days of the order unless specified otherwise. Any delay in fitting will be notified and no liability can attach to Brite Blinds Ltd. as a result of such delay.

Warranty

All blinds/awnings supplied carry a 12 month warranty unless stated otherwise. Some blinds and awning may carry an additional manufacturers warranty that may extend beyond 12 months.

Payment terms

Domestic Customers

50% deposit on receipt of the order
50% balance on the day of completion of the works

Commercial Customers

50% deposit on receipt of the order
50% balance on 20th day of the month following the month of invoice

Self Fit Customer

Proforma invoice only
Payment needs to be received and cleared before the blinds will be ordered

Failure to pay in full on the due date will result in interest being payable at the rate set under s.6 of the Late Payment of Commercial Debts (Interest) Act 1998.

Retention

Legal and beneficial ownership remains with Brite Blinds Ltd. until payment of all debts arising from the transaction have been cleared.

Legal costs

The cost of any successful legal action to recover a debt will be born by the debtors.

Risk

The risk in the goods passes to the customer on delivery/fitting.

Cancellation/amendment of orders

An order once placed, cannot be cancelled or amended except by mutual agreement and then only on terms which would fully indemnify Brite Blinds Ltd.

Partially lost/damaged deliveries

Notification of partially lost or damaged goods should be made in writing within 24 hours of delivery. Brite Blinds Ltd. will not be responsible for any consequential loss, no matter how caused. All credits will be limited to the value of the goods supplied, less any discount taken.

Deliveries made by carrier service

Carriage will be charged where applicable.

Customers must examine all deliveries on receipt. If the goods are damaged the customer must clearly write 'DAMAGED' on the carrier's docket. Neither Brite Blinds Ltd. nor the carrier company can be held responsible for goods that have been damaged in transit but accepted and signed for as received in good condition.

Carrier dockets can only be accepted as proof of delivery if the recipient signs and prints their name and completes the time and date of the delivery on the driver's docket.

Force majeure

The performance of all goods is subject to variation or cancellation by Brite Blinds Ltd owing to any act of God, war, strikes, lock-out, fire, flood, drought, tempest or any other cause beyond our control.

Privacy Notice

We will only collect personal information as is necessary to respond to your enquiry or order and will not sell, rent or share this information with any third party without your prior consent.

Delivery information may be shared with our suppliers or couriers as required for them to perform actions required to fulfil your order.